1 RULE AND REGULATION 23 2 PROPERTY, CASUALTY, SURETY AND 3 MARINE RATE AND FORM FILINGS TABLE OF CONTENTS 4 5 1. Purpose 6 2. Authority 7 Applicability and Scope 3. Effective Date 8 9 5. Definitions 10 6. Rate Service Organizations 7. Procedures for Rate and Supplementary Rate Information Filings 11 12 8. Procedures for Form Filings 13 Severability 9. 14 FORM RF-1 Rate filing abstract 15 16 FORM A-1 Private passenger automobile abstract FORM H-1 Homeowners abstract 17 FORM RF-2 Reference filing adoption form 18 19 FORM RF-WC Workers' compensation reference filing adoption form 20 FORM WC-1 Workers' compensation abstract FORM F-1 Form filing abstract 21 FORM APCS Automobile survey (as updated) 22 FORM HPCS Homeowners survey (as updated) 23 *Note, these forms are listed here for convenience and are not 24 25 exhibits to this Regulation. They are the prescribed forms for use and are available at the Department. 26

- 27 Section 1. Purpose
- 28 The purpose of this Rule is to set forth rules and procedural
- 29 requirements which the Commissioner deems necessary to carry out the
- 30 provisions of Ark. Code Ann. §§23-67-201, et seq., §23-67-219,
- 31 §23-79-109 and §23-79-110, as to rate and form filings of property,
- 32 casualty, surety, and marine insurers.
- 33 Section 2. Authority
- 34 This Rule is issued pursuant to the authority vested in the
- 35 Commissioner by Ark. Code Ann. §23-61-108, §§25-15-202 et seq., §23-67-
- 36 218, and other applicable provisions of Arkansas law.
- 37 Section 3. Applicability and Scope
- 38 This Rule applies to insurance described in Ark. Code Ann. §23-67-203,
- 39 and insurers, rate service or advisory organizations, joint underwriting
- 40 associations and joint reinsurance organizations making filings under
- 41 Ark. Code Ann. §§23-67-201, et seq., §23-67-219 and §23-79-109, subject
- 42 to any exemptions the Commissioner may order pursuant to Ark. Code Ann.
- 43 §23-67-206.
- 44 Section 4. Effective Date

- The provisions of this Rule shall become effective on April 30, 1996, 1
- 2 upon statutory filing per Arkansas law.
- Section 5. Definitions
- A. Form Filing.
- 5 A form filing is documentation setting forth the policy forms,
- endorsements or other forms to be used in the State of Arkansas by an 6
- insurer.
- 8 B. Insurance Holding Company Group.
- An insurance holding company group or system consists of two (2) or 10 more affiliated companies, one or more of which is an insurer.
- 11 C. Expenses.
- 12 Expenses means that portion of a rate attributable to acquisition,
- 13 field supervision, collection expenses, general expenses,
- licenses and fees. 14
- D. Rate. 15
- 16 Rate means the cost of insurance per exposure unit, whether expressed
- as a single number or as prospective loss cost and an adjustment to 17
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- account for the treatment of expenses, profit and variations in loss experience, prior to any application of individual risk variations based 19
- on loss or expense considerations, and does not include minimum premiums. 20
- 21 E. Supplementary Rate Information
- 22 Supplementary rate information means any manual, minimum premium,
- 23 rating schedule or plan of policy writing rules, rating rules,
- 24 classification system, territory codes and descriptions, rating plans and
- any other similar information needed to determine the applicable premium 25
- for an insured. Supplementary rate information includes factors and 26
- 27 such as increased limits factors, classification relativities,
- relativities, deductible relativities or similar factors. 28
- 29 F. Supporting Information.
- 30 Supporting information means information, including supporting
- 31 actuarial data, which includes (i) the experience and judgment of the
- insurer and the experience or data of other insurers or advisory 32
- 33 organizations relied upon by the insurer, (ii) the interpretation of any
- 34 statistical data relied upon by the insurer, (iii) descriptions of
- 35 methods used in making the rates, and (iv) actuarial, technical or other
- services made available by an advisory organization, or other similar
- information required to be filed by the Commissioner. 37
- 38 G. Prospective Loss Costs.

- 1 Prospective loss costs means that portion of a rate that does not
- 2 include provisions for expenses (other than loss adjustment expenses) or
- 3 profit, and are based on historical aggregate losses and loss adjustment
- 4 expenses adjusted through development to their ultimate value and
- 5 projected through trending to a future point in time.
- 6 H. Participating Insurer.
- 7 Participating insurer means any member, subscriber or service purchaser
- 8 of an advisory organization.
- 9 Section 6. Rate Service Organizations
- 10 A. Advisory Organizations Permitted Activity.
- 11 Every advisory organization shall file with the Department every
- 12 advisory document thirty (30) days prior to the effective date. The
- 13 Department may extend the review period an additional thirty (30) days by
- 14 written notice to the filer before the thirty (30) day period expires.
- 15 Any advisory organization, in addition to other activities permitted, is
- 16 authorized to:
- 1. Prepare and distribute rates, supplementary rate information and
- 18 supporting information in accordance with Ark. Code Ann. §23-67-216 and
- 19 §23-67-219; however, such filings are for advisory purposes only and
- 20 shall not be made on behalf of any insurer.
- 2. Prepare and file on behalf of members and subscribers, policy
- 22 forms and endorsements and consult with members, subscribers and others
- 23 relative to their use and application.
- 3. An advisory organization may develop and make reference filings
- 25 containing advisory prospective loss costs in accordance with Ark. Code
- 26 Ann. §23-67-216. Such filings shall contain the statistical data and
- 27 supporting information for any calculations or assumptions underlying
- 28 those prospective loss costs.
- 4. Final rates for residual markets may be prepared and filed by the
- 30 Plan Administrator as directed by the Department.
- 31 B. Advisory Organizations Prohibited Activity.
- 32 1. An advisory organization cannot file any plan of rates or
- 33 supplementary rate information on behalf of an insurer.
- 34 2. An advisory organization cannot file, distribute or compile
- 35 recommendations relating to rates that include expenses (other than loss
- 36 adjustment expenses) or profit except in the lines of insurance as may be
- 37 designated by the Commissioner. An advisory organization may, however,
- 38 provide insurers with an annual study of aggregate average expense data
- 39 and investment income.
- 40 Section 7. Procedures for Rate and Supplementary Rate Information
- 41 Filings

A. For All Lines Other Than Workers' Compensation and Employers' Liability.

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1. Filing Cover.

- If a copy of the filing, bearing the appropriate stamp of the Department, is to be returned to the filer, two (2) copies of the filing cover or letter of submission are required together with a postage paid envelope addressed to the filing insurer, insurance holding company or group, or advisory organization. Insurance holding company groups submitting rate filings simultaneously for affiliated companies must file a cover letter for each affiliated company. Only one (1) complete copy of the rate documents and supporting information need be filed for Departmental records if the documents are applicable to all affiliated However, if there are any deviations between or among affiliated companies, supporting information must be submitted for each company along with separate cover letters outlining the deviations. Each company must submit in the cover letter or attached explanatory memorandum a synopsis of each exhibit, the location of the supporting information within the filing, and the conclusion of the data. addition, the entire filing packet, consisting of all filings, supporting information and exhibits, shall be sequentially numbered or contain a table of contents, and the total number of pages comprising the filing packet shall be referenced in the filing cover.
- 24 In a competitive market, as defined under Ark. Code Ann. 25 §23-67-202(2), insurers shall submit to the Department filings with a 26 proposed effective date. Such proposed effective date shall not be less than twenty (20) days after the filing and all information required by 27 Section 7(A)(2) below, has been received by the Department. 28 information required by Ark. Code Ann. §§23-67-201 et seq. and this 29 30 Regulation is not included with the filing, the filing shall be 31 disapproved.
- In a competitive market, if the Department determines after a 32 33 hearing or by agreement that an insurer's rates require closer supervision because of the insurer's financial condition or its rating 34 35 practices, the insurer shall file with the Department at least sixty (60) days prior to the effective date all such rates and such supplementary 36 37 rate information and supporting information as prescribed by the 38 Department. Upon application by the filer, the Department may authorize 39 an earlier effective date. A filing shall be deemed to meet the 40 requirements of Ark. Code Ann. §§23-67-201 et seq. and to be effective 41 upon the expiration of the waiting period.
 - d. In a noncompetitive market, insurers shall file with the Department rates, supplementary rate information, and supporting information required by the Department at least sixty (60) days prior to the effective date. Written applications for the Department's approval of an earlier effective date, stating clearly the insurer's reasons for the request, must accompany the filing. A filing shall be deemed to meet the requirements of Ark. Code Ann. §§23-67-201 et seq. and to be effective upon the expiration of the waiting period.

2. Supporting Information Required to Supplement the Filing.

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- a. Each rate and rule filing submitted shall be accompanied by the Rate Filing Abstract (Form RF-1). If you are making a loss cost reference filing see Section 7(A)(3). Rate and rule filings for Homeowners Insurance and Private Passenger Automobile Insurance must also include the Private Passenger Automobile Abstract (Form A-1), Survey Form APCS or Homeowners Abstract (Form H-1) and Survey Form HPCS. Rate and form filings must be made separately. (See Section 8, Procedures for Form Filings, below). The following required documentation should be identified as an exhibit in the filing, and the exhibits should be numbered to correspond directly with the listing of documentation. If an item required is not available or is inapplicable, a statement should be included that specifies the inapplicability or unavailability of the particular item.
- b. Explain the type of loss information utilized in this rate filing. Specify whether the data reflects a calendar period, accident period, or policy period.
- 19 (1) If calendar period information is used, explain any 20 adjustments that have been made to reflect changes in those estimated 21 loss liabilities based on actual claims, and changes in incurred but not 22 reported estimated loss liabilities. If a provision for incurred but not 23 reported estimated loss liabilities is included, specify the calculation 24 changes over the experience period, and the distribution among coverages 25 and states. Loss development factors should be shown by coverage both 26 for Arkansas and countrywide for the past five (5) years.
- 27 (2) If policy or accident period data is used, explain any tests 28 or adjustments that were made to loss development factors so as to make 29 them appropriate for use in this filing. Loss development factors should 30 be shown by coverage both for Arkansas and countrywide for the past five 31 (5) years.
- 32 c. If the methods used in this filing differ from those used in the 33 insurer's last rate filing for this coverage in Arkansas, or if the 34 Arkansas methods differ from those used countrywide, attach an 35 explanation of the differences.
- d. Explain any adjustments for large or catastrophic losses that were made in the statistical information on losses.
- e. Display the calculation of the estimate of investment income on net unearned premiums and loss reserves.
- f. Display the calculation of any loading or contingency factor which is used in this filing.
- g. Display underwriting expenses. State procedures used in the filing to recognize the distinction between expenses which vary directly with losses, and expenses such as general expenses, which do not vary.

- h. State steps taken to control losses for the coverages included in this filing.
- i. Explain any adjustments made by the trending components of the filing. If significant trends within this State are utilized, a narrative describing the basis of the trend must be included.
- 6 j. The determination of the weighting of credibility assigned to 7 Arkansas must be fully explained.
- k. If common classes are grouped together for rate making purposes because the data for one particular class is not credible either for Arkansas or countrywide, all class codes utilized in developing credibility must be stated with Arkansas experience for each class affected shown separately.
- 13 l. Any additional information the Department may require pursuant to 14 Ark. Code Ann. §23-67-202(11) and (12) must be included.
- 15 3. Reference Filings.
- 16 If an insurer is a participating insurer in an advisory 17 organization and decides to use the prospective loss costs in a reference filing in support of its own filing, the insurer shall make a filing 18 19 using the Reference Filing Adoption Form (Form RF-2) in addition to the 20 Rate Filing Abstract (Form RF-1). The insurer's rates are the 21 combination of the prospective loss costs and the loss cost adjustments 22 contained in Form RF-2. Reference filings for Homeowners must also 23 include the Homeowners Abstract (Form H-1) and Survey Form HPCS. Private 24 Passenger Automobile reference filings shall include the Private 25 Passenger Automobile Abstract (Form A-1) and Survey Form APCS.
- b. Any participating insurer in an advisory organization may satisfy its obligation to file rates, the prospective loss costs portion of its rates, supplementary rate information or supporting information by filing a reference to a filing made by the advisory organization. Such reference filings must include, on the filing cover letter, the advisory organization's reference document number.
- 32 4. Deviations
- An insurer may file a deviation from the reference document as filed by the advisory organization. Such filings shall specify the basis for and adequately justify the request for the deviation and shall be accompanied by the information required in Section 7(A)(2).
- 37 5. Loss Cost Filings.
- 38 a. An insurer wishing to adopt an advisory organization's current 39 loss cost filing must:
- 40 (1) Provide the documentation required in Section 7(A)(2), 41 indicating whether or not the loss cost multiplier is to be applicable to 42 future filings.
- 43 (2) Provide documentations to support the development of the

company's loss cost adjustments.

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- (3) Pay the appropriate fees.
- Indicate the insurer's proposed effective date.
- b. Upon subsequent revision by an advisory organization of a loss cost filing, an insurer having requested to have its loss cost adjustment applicable to subsequent filings must:
- (1) Give notice of its intent to adopt by submitting a cover letter so stating and provide the advisory organization's reference document number.
- (2) Pay the appropriate fees.(3) Provide a copy of the previously filed RF-2 indicating that the loss cost modifier will be applicable to future filings.
- c. If an insurer who has filed to have its loss cost adjustments remain on file with the Department intends to delay, modify, or not adopt a particular advisory organization's loss cost reference filing, the insurer must notify the Department in writing. The insurer's on-file loss cost adjustments will remain in effect until disapproved by the Department, withdrawn by the insurer or until the insurer files and receives approval of a revised Form RF-2.
- To the extent that an insurer's final rates are determined solely by applying its loss cost adjustments to the prospective loss costs contained in an advisory organization's reference filing, the insurer need not develop or file its final rate pages with the Department. insurer chooses to print and distribute final rate pages for its own use, based solely upon the application of its filed loss cost adjustments to an advisory organization's prospective loss costs, the insurer must file those pages with the Department. If the advisory organization does not print the loss costs in its rating manual, the insurer must submit its rates to the Department.
- Nothing in these procedures shall be construed to require 31 advisory organizations or their participating insurers to immediately 32 refile rates previously implemented. Any participating insurer of an 33 advisory organization is authorized to continue to use all rates and 34 deviations filed for its use until disapproved, or the insurer makes its 35 own filing, or files Form RF-2 adopting the advisory organization's 36 prospective loss costs or a modification thereof. 37

Procedures for Rate and Supplementary Rate Information Filings. For Workers' Compensation and Employers' Liability Insurance.

Manuals of classifications, rules and rates, rating plans, and every modification of any of the foregoing which an insurer proposes to use for workers' compensation and employers' liability insurance must be approved or deemed approved by this Department before such manual, rules and rates or rating plan can be used. Insurers may file independently or by reference to the loss costs, supporting information or supplementary rate information filed by an advisory organization. Insurers may file deviations to the loss costs filed by an advisory organization.

1. Filing Cover.

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If a copy of the filing, bearing the appropriate stamp of the Department, is to be returned to the filer, two (2) copies of the filing cover or letter of submission are required together with a postage paid envelope addressed to the filing insurer, insurance holding company or group, or advisory organization. Insurance holding company groups submitting rate filings simultaneously for affiliated companies must file a cover letter for each affiliated company. Only one (1) complete copy of the rate documents and supporting information need be filed for Departmental records if the documents are applicable to all affiliated companies. However, if there are any deviations between or among affiliated companies, supporting information must be submitted for each 11 12 13 company along with separate cover letters outlining the deviations. Each company must submit in the cover letter or attached explanatory 14 memorandum a synopsis of each exhibit, the location of the supporting 15 information within the filing, and the conclusion of the data. addition, the entire filing packet, consisting of all filings, supporting information and exhibits, shall be sequentially numbered or contain a table of contents, and the total number of pages comprising the filing packet shall be referenced in the filing cover.

21 2. Supporting Information Required to Supplement the Filing.

- Each rate and rule filing submitted shall be accompanied by the Rate Filing Abstract (Form RF-1). If you are making a loss cost reference filing, see Section 7(B)(5). Rate and form filings must be made separately. The following required documentation should be identified as an exhibit to the filing, and the exhibits should be numbered to correspond directly with the listing of documentation. If an item required is not available or is inapplicable, a statement should be included that specifies the inapplicability or unavailability of the particular item.
- 31 Explain the type of loss information utilized in this rate 32 filing. Specify whether the data reflects a calender period, accident 33 period, or policy period.
- (1) If calendar period information is used, explain any adjustments that have been made to reflect changes in those estimated 34 35 36 loss liabilities based on actual claims, and changes in incurred but not 37 reported estimated loss liabilities. If a provision for incurred but not 38 reported estimated loss liabilities is included, specify the calculation 39 changes over the experience period, and the distribution among coverages 40 and states. Loss development factors should be shown by coverage both 41 for Arkansas and countrywide for the past five (5) years.
- 42 (2) If policy or accident period data is used, explain any tests or adjustments that were made to loss development factors so as to make 43 44 them appropriate for use in this filing. Loss development factors should 45 be shown by coverage both for Arkansas and company-wide for the past five 46 (5) years.
- 47 c. If the methods used in this filing differ from those used in the

- insurer's last rate filing for this coverage in Arkansas, or if the 1
- Arkansas methods differ from those used countrywide, attach
- explanation of the differences.
- Explain any adjustments for large or catastrophic losses that were made in the statistical information on losses. 5
- e. Display the calculation of the estimate of investment income on 6 net unearned premiums and loss reserves. 7
- f. Display the calculation of any loading or contingency factor used 8 9 in this filing.
- Display underwriting expenses. State procedures used in the 10 filing to recognize the distinction between expenses which vary directly 11 with losses, and expenses such as general expenses, which do not vary. 12
- h. State steps taken to control losses for the coverages included in 13 14 this filing.
- i. Explain any adjustments made by the trending components of the 15 filing. If significant trends within this State are utilized, a narrative 16 describing the basis of the trend must by included. 17
- The determination of the weighting of credibility assigned to 18 Arkansas must be fully explained. 19
- k. If common classes are grouped together for rate making purposes 20 21 because the data for one particular class is not credible either for Arkansas or countrywide, all class codes utilized in developing 22 credibility must be stated with Arkansas experience for each class 23 affected shown separately. 24
- 1. Any additional information the Department may require. 25
- 3. Rate Filing Deadlines. 26
- The proposed effective date of the filing shall be not less than thirty 27 (30) days after the filing has been received by the Department. If the 28 information which supplements the filing in accordance with Section 29 7(B)(2) is not sufficient for the Department to determine whether the 30 filing meets the requirements of Ark. Code Ann. §23-67-219, the 31 Department will notify the filing insurer or advisory organization. If 32 the insurer or advisory organization is required to submit additional 33 information, the effective date of the proposed filing shall not be less 34 than thirty (30) days after such information is received by the 35
- Department. 36
- 4. Maintenance of Uniform Data Base. 37
- Independent filings based upon a classification system other than the 38 classification system filed by a designated advisory organization must be 39 accompanied by an explanation of the method the insurer will utilize to 40 and report data in compliance with Ark. Code 41 compile

- 1 §23-67-219(2)(B).
- 2 5. Reference Filings.
- a. Any participating insurer in an advisory organization may satisfy its obligation to file the prospective loss cost portion of its rates, supplementary rate information or supporting information by adopting a reference document filing made by an advisory organization, using forms RF-WC, RF-1 and WC-1. Workers' compensation and employers' liability
- 8 insurance filings by advisory organizations are advisory only and any
- 9 insurer desiring to use those filings shall submit
- 10 a letter indicating its intent to file rates, supplementary rate and
- 11 supporting information by reference to the filing of the licensed
- 12 advisory organization. This cover letter shall contain the advisory
- organization's reference document number applicable to this filing.
- b. An insurer must notify the Department if it does not intend to
 adopt a filing of an advisory organization. The insurer must submit data
 and information to justify the continued use of the rate or supplementary
- 17 rate information previously filed by the advisory organization.
- 18 6. Deviations.
- An insurer may file a deviation from an advisory organization's loss
- 20 cost filing. These deviations may be accomplished through the use of the
- 21 form RF-WC and attachments thereto. The form WC-1 and RF-1 should
- 22 accompany the deviation request. The Department shall approve or
- 23 disapprove deviations within thirty (30) days after receipt of the
- 24 completed deviation filing. The deviation shall be effective upon
- 25 approval by the Department.
- 26 7. Loss Costs Filings.

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- 27 a. An insurer wishing to adopt an advisory organization's current 28 loss cost filing must:
- 29 (1) Provide the documentation required in Section 7(B)(2), 30 indicating whether or not the loss cost multiplier is to be applicable to 31 future filings.
- 32 (2) Provide documentation to support the development of the 33 company's loss cost adjustments.
 - (3) Pay the appropriate fees.
- 35 (4) Indicate the insurer's proposed effective date.
- b. Upon subsequent revision by an advisory organization of a loss cost filing, an insurer having requested to have its loss cost adjustment applicable to subsequent filings must:
- 39 (1) Give notice of its intent to adopt by submitting a cover letter 40 so stating and provide the advisory organization's reference document 41 number.
 - (2) Pay the appropriate fees.
- 43 (3) Provide a copy of the previously filed RF-WC indicating that the loss cost modifier will be applicable to future filings.
- c. If an insurer who has filed to have its loss cost adjustments

- remain on file with the Department intends to delay, modify, or not adopt a particular advisory organization's loss cost reference filing, the insurer must notify the Department in writing. The insurer's on-file loss cost adjustments will remain in effect until disapproved by the Department, withdrawn by the insurer or until the insurer files and receives approval of a revised Form RF-WC.
- 7 d. Final rate pages for all workers' compensation classification 8 codes must be filed with the Department.
- e. Nothing in these procedures shall be construed to require advisory organizations or their participating insurers to immediately refile rates previously implemented. Any participating insurer of an advisory organization is authorized to continue to use all rates and deviations filed for its use until disapproved, or the insurer makes its own filing or files Form RF-WC adopting the advisory organization's prospective loss costs or a modification thereof.
- 16 Section 8. PROCEDURES FOR FORM FILINGS All Lines.
- All forms submitted for review must comply with the applicable provisions of Ark. Code Ann. §§23-79-101, et seq. Pursuant to Ark. Code Ann. §23-79-109, this Section shall not apply to surety bonds, nor to policies, riders, endorsements, or forms of unique character designed for and used with relation to insurance upon a particular subject.
- 22 1. Filing Cover.
- 23 a. If a copy of the filing, bearing the appropriate stamp of the Department, is to be returned to the filer, two (2) copies of the filing cover letter of submission are required together with a postage paid 25 envelope addressed to the filing insurer, insurance holding company group, or advisory organization. One (1) copy of the filing cover 26 27 28 documenting the action taken by the Department will be returned to the 29 insurer, insurance holding company group, or organization. An additional copy of the filing cover for each affiliated company utlizing the documents is required. In addition, the entire 31 filing packet, consisting of all filings, supporting information and 32 33 exhibits, shall be sequentially numbered or contain a table of contents, and the total number of pages comprising the filing packet shall be 34 35 referenced in the filing cover.
- b. The filing cover must include sufficient information to identify
 the forms contained therein completely without need for further reference
 to attached memoranda, forms, exhibits or other documents.
- 39 c. If the information required by Section 8(2) below is not included 40 with the filing, the filing shall be deemed incomplete and will not be 41 reviewed.
- d. Any insurer may satisfy its obligation to submit form filings by becoming a member of or subscriber to a licensed advisory organization which makes filings on its behalf, provided that nothing contained in this Regulation shall be construed as requiring any insurer to become a

- 1 member of or a subscriber to any advisory organization.
- 2 2. Supporting Information Required to Supplement the Filing.
- 3 In addition to the requirements of Section 8(1), insurers submitting a form filing are required to include completed pages one (1) and two (2)
- of the Form Filing Abstract (Form F-1). An authorized representative of 5
- the insurer must sign this form and this signature certifies the accuracy
- of the information on the forms supplied to the Department.
- 8 3. Filing Deadlines.

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- 9 Every filing shall be made with the Department not less than 10 thirty (30) days in advance of the proposed effective date. At the expiration of the thirty (30) days, the form so filed shall be deemed 11 12 approved unless prior thereto it has been affirmatively approved or disapproved by the Department. The Department may, however, extend the 13 review period by an additional thirty (30) days by giving notice of the 14
- 16 b. An insurer may, however, waive its rights to have its filing 17 deemed approved if additional time is required by the Department. forms to be used to acknowledge the waiver of the right to deem the 18 19 filing approved will be provided by the Department.

extension before the expiration of the initial review period.

- 20 Section 9. SEVERABILITY
- 21 Any section or provision of this Rule held by a court to be invalid or 22 unconstitutional will not affect the validity of any other section or 23 provision of this Rule.

24 25 LEE DOUGLASS 26 INSURANCE COMMISSIONER

27 STATE OF ARKANSAS

4-11-96 28 29

DATE